

RULES FOR PRESENTING CUSTOMER REVIEWS ON THE WEBSITE

Document Version: 01

Effective Date: 14.10.2025

Introduction

We're glad to see you here!

We care deeply about transparent and honest communication with our Clients. That's why we've prepared this document to clearly outline the rules for publishing customer reviews on our website www.madeinkulturka.art and within the Kulturka Hub platform.

Here, you'll find information on how we verify reviews and the criteria we use when deciding which ones to display.

Reviews Presented on the Website

On our website and within the Kulturka Hub platform, you can explore customer reviews related to our products and services, particularly:

- platform subscriptions,
- online courses and e-books,
- workshops and art-education programs.

We understand that reviews are an important source of information for you, so we make every effort to ensure they reflect genuine experiences of people who have used our services or products.

The reviews we publish:

- are verified by our team,
- come exclusively from individuals who have actually worked with us or purchased our products,
- are not created by us or generated automatically.

Review Verification

Every review published on our website undergoes a verification process.

We contact the person who submitted the review to confirm its authenticity.

We express our gratitude for sharing their opinion and ask for consent to publish it.

If we are unable to verify the identity of the person who submitted the review, the review will not be published.

Thanks to this process, you can be confident that the reviews you read on our website are reliable and genuine.

Review Selection

We display selected reviews — those that best reflect the principles of our collaboration with Clients and help you make an informed decision about using our services.

This does not mean we publish all reviews we receive — our goal is to share those that provide valuable insights and represent real experiences.

Contact

If you have any questions or concerns about the reviews presented on our website, feel free to contact us:



Email: madeinkulturka@gmail.com



Phone: +48 530 858 015

We'll be happy to answer your questions and clarify any doubts.

The Kulturka Hub Team